



DERMWELLESLEY

Cancellation & Payment Policy

Our goal at DermWellesley is to provide you, our patient, with exceptional, personalized care in a timely fashion. This means that we do not double book our appointment slots; rather, we block your appointment to allow you to have the highest quality, individualized time with our providers. Out of respect to both your schedule and ours.

We understand conflicts arise. Should you not be able to keep your scheduled appointment time, we kindly request 48 business hours of notice to cancel or reschedule your appointment. Should you have repeated cancellations, we will require a \$50 dollar deposit to schedule any future appointments, which will be forfeited with less than 48 hours of advanced notice of a cancellation.

For our cosmetic patients that require longer blocks of time and require preparatory time for our staff we will require a \$250 dollar deposit to schedule Vivace and Fraxel and a \$500 dollar deposit to schedule miraDry. This deposit will be applied towards your treatment on the day of service. If you have a scheduling conflict, we ask that you try your best to give us as much advanced notice as possible to reschedule. We require at least 48 hours notice or your deposit will be forfeited, and a new deposit will be required to reschedule.